

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): TACHIHARA, et al.  
Serial No.: 10/807,250  
Filed: March 24, 2004  
For: PERFORMANCE MANAGEMENT METHOD, SYSTEM AND PROGRAM  
Group: 2145  
Examiner: M. Pollack  
Conf. No.: 4504

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

November 17, 2008

Sir:

In response to the Office Action dated June 17, 2008, please amend the above-identified application as listed below and as set forth on the following pages:

**Amendments to the Claims**

**Remarks** are included following the amendments